

## ENGLISH

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# ENERGY♥SYSTEM



## urban3.

Manual de usuario / User manual  
Manual de l'utilisateur / Manual do usuário

## Introduction

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Thank you for trusting our company and buying the new *Earphones True Wireless Urban 3*. We hope you enjoy the product.

## Care and maintenance

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- Do not expose your *Earphones True Wireless Urban 3* to impacts, dust, humidity or high temperatures.
- Do not use neither corrosive nor abrasive cleaning products.
- Do not disassemble the device. All repair works should be carried out exclusively by qualified staff of Energy Sistem Technology, S.A.
- Please make sure your *Earphones True Wireless Urban 3* are off when you are not using them. Do not let them completely discharged for a long time.
- You can clean the earbuds' external surface and charging connectors with a clean cloth and hand sanitiser. Do not use these products to clean the ear tips or the internal mesh of the earphones in case they have one. Avoid getting the charging ports and connectors wet.

## Warning

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### Hearing loss

Listening to loud music can cause irreversible hearing loss. To avoid hearing damage, we recommend the following guidelines:

- Do not listen to loud music for long periods of time.
- Turn the volume down on the source device before using the earphones, then gradually increase the volume to a safe volume level.

### Safety

For safety reasons and to avoid possible accidents, we recommend the following safety measures:

- Do not use the earphones while driving or carrying out any other activity that requires special attention.
- Keep the product, packaging and accessories out of the reach of children and pets to avoid accidents and choking hazard.

## Features

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### General features

- True Wireless earphones with 25 hours of battery life thanks to Bluetooth® 5.1 wireless technology. Enjoy music wirelessly. Compact design. Enjoy Voice Assistant and Qi-compatible charging case.

### Technical specifications

#### Audio

- Frequency response: 20 Hz ~ 20 kHz
- Driver diameter: 8 mm
- Neodymium magnet
- In-ear design
- Type: dynamic

#### Connectivity

- Bluetooth® 5.1 (class 2) wireless technology.
- Frequency band: 2.4 GHz
- Maximum output power: < 20.00 dBm
- Compatible Bluetooth profiles: HSP / HFP / A2DP / AVRCP
- Supported audio codecs: SBC / AAC
- Up to 20 m distance range
- True Wireless function with auto-pairing
- Hands-free function
- Voice assistant compatible with Google/Siri

#### Microphone

- Type: built-in microphone
- Sensitivity: -42 dB ± 3 dB (@1 kHz)
- Frequency response: 10 Hz ~ 10 kHz

#### Battery

##### Earbuds:

- Capacity: 35 mAh (each earbud)
- Type: lithium-polymer battery
- Battery life at medium volume: 5 hours\*

##### Charging case:

- Capacity: 380 mAh
  - Type: lithium-polymer battery
  - Extra battery life: 20 hours\*
  - Charging time: 1.5 hours
  - Charging method: USB Type-C connector or wireless charging system
- This value is approximate. The battery life depends on the selected volume and the type of music.

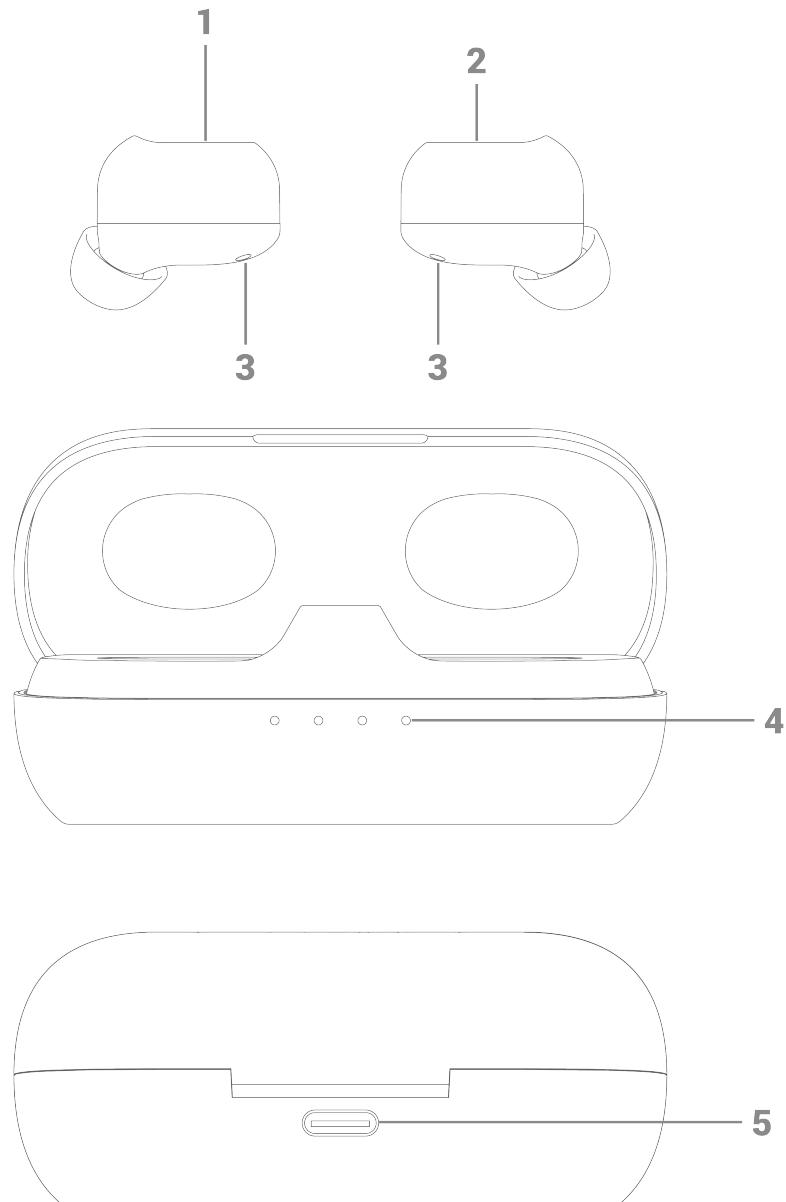
## Product content

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- Earphones True Wireless Style 3
- Charging case
- 3 interchangeable earbud sets
- USB Type-C cable
- Quick guide

## General overview

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1. Left multifunction button
2. Right multifunction button
3. LED status indicator
4. Charging indicator (charging case)
5. USB Type-C charging port
6. Microphone

## Main Functions

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### Switching on and off the device

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To switch on your *Earphones True Wireless Urban 3*, simply take them out of the charging case or tap and hold the *Left and Right multifunction buttons (1 and 2)* for 2 seconds. You will hear a confirmation sound. Both earbuds will sync automatically.

To switch off your *Earphones True Wireless Urban 3*, put them back in the charging case or tap and hold the *Left or Right multifunction button (1 or 2)* for 7 seconds.

### Bluetooth® pairing

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Switch on your *Earphones True Wireless Urban 3*. Both earbuds will sync automatically. Select *Energy Sistem EP Urban 3* from the list of Bluetooth devices on your smartphone or Bluetooth music player and press "connect". Both earbuds will be connected immediately and without codes. You will hear a confirmation sound when both units are paired.

If you previously paired the earbuds with a device, there is no need to repeat the pairing process. Just enable the Bluetooth connection on your music player and switch on your *Earphones True Wireless Urban 3*. They will sync with it automatically.

### Playback control

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Play / Pause

Press the *Left or Right multifunction button (1 or 2)* twice in a row to resume playback or pause the music.

Volume + / Volume -

Tap the *Left or Right multifunction button (1 or 2)* to turn the volume up or down.

Skipping to the next or previous track

Tap and hold the *Left or Right multifunction button (1 or 2)* for 2 seconds to skip to the next or previous track during music playback.

### Call control

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Once the *Earphones True Wireless Urban 3* and your smartphone are paired, you can control calls from the earphones.

Answering / Ending a call

To answer an incoming call, tap the *Left or Right multifunction button (1 or 2)* once. Tap and hold the same button to hang up or reject an incoming call.

### Using the Voice Assistant feature

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You can interact with your smartphone voice assistant using your *Earphones True Wireless Urban 3*. To do so, tap the *Left multifunction button (1)* three times in a row. You can give the voice command after hearing the confirmation sound.

### Charging the battery

Earphones

When the battery level of your *Earphones True Wireless Urban 3* is below 10%, you will see the earphones' *LED status indicator (3)* flashing in white.

When the battery level of your *Earphones True Wireless Urban 3* is below 2%, you will hear a low battery warning sound. To charge the earphones' battery, put the earbuds back in the charging case. The *Charging indicator (charging case) (4)* flashes in white and switches off once the charging process is complete.

Charging case

When the battery level of the charging case is below 10%, the first LED of the *Charging indicator (charging case) (4)* starts flashing. Plug the USB Type-C end of the provided cable into the *USB Type-C charging port (5)*, and the other end into a 5 V USB charging device. The LEDs of the *Charging indicator (charging case) (4)* light up as the battery charges. Once the charging process is complete, all LEDs will glow.

**Important:** We recommend not leaving neither your *Earphones True Wireless Urban 3* nor your charging case unused for long periods of time with an empty battery. We advise charging the battery at least once a month.

## Restoring default settings

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To restore the device to its default settings, follow the steps below:

- 1- Switch on the earbuds and tap either earbud six times in a row.
- 2- The earbuds will switch off. At this point you will have to repeat the *Bluetooth pairing* process.
- 3- Before repeating the *Bluetooth pairing* process, remove the previously paired device from the Bluetooth list on your smartphone.

## Warranty

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Find the full warranty terms and conditions at:

<https://www.energysystem.com/terms-warranty>

### Trademarks

All company brand and product names are trademarks or registered trademarks of their respective companies. Specifications are subject to change without notice.

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### Declaration of conformity

Issuer's name: Energy Sistem Technology, S.A. - CIF: A53107488

Address: C/ Calpe, 1 - 03509 Finestrat, Alicante (Spain)

We declare under our sole and exclusive responsibility that the product:

Description: earphones

Brand: Energy Sistem

Model: Earphones True Wireless Urban 3

Manufacturer: Energy Sistem Technology, S.A.

Manufacturing country: China

referred to in this declaration complies with the essential norms and standards

- EN 62479:2010
- EN 50663:2017
- EN IEC 62311:2020
- EN50665:2017
- EN 62368-1:2014+A11:2017
- EN 50332-2:2013
- ETSI EN 301 489-1 V.2.2.3 (2019-11)
- ETSI EN 301 489-3 V2.1.1 (2019-03)
- ETSI EN 301 489-17 V3.2.4 (2020-09)
- ETSI EN 300 328 V2.2.2 (2019-07)
- ETSI EN 303417 V1.1.1 (2017-09)

in conformity with the provisions of the Directive 2014/53/EU of the European Parliament and of the Council of 16th April 2014.

Finestrat, 1st July 2022





Miguel Ángel Aragüez García  
Innovation and Technology Director

