

# Gigaset




## GL390

A detailed and  
up-to-date user guide  
is available from

[www.gigaset.com/manuals](http://www.gigaset.com/manuals)





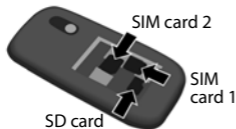
- 1 Receiver
- 2 **Direct dial keys:** Quick dial numbers (→ S. 8)
- 3 **Display keys:** Select functions depending on screen display
- 4 **Flashlight on/off switch**
- 5 **Talk key:** Accept call; dial number; open calls list
- 6 **Key 1:** Open network mailbox (**long press**)
- 7 **Star key:** Insert \* or + (for international calls)
- 8 **USB socket:** Connect USB cable
- 9 **Hash key:** Choose between vibration, silent or standard mode (**long press**)
- 10 **On/off key:** End call; cancel function; return to menu; switch device on/off
- 11 **Keypad lock on/off switch**
- 12 **Control key:**  open directory;  
 open SMS menu;  
 navigate in menus and lists
- 13 **SOS button:** Initiate emergency call (→ S. 8)
- 14 Loudspeaker
- 15 Camera
- 16 Flashlight

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## Inserting SIM and SD cards

You can insert two micro SIM cards and one micro SD card in the mobile phone.

- ▶ Insert a fingernail into the notch at the left corner of the cover and pull it upwards.



- ▶ Place the SIM card(s) and a micro SD card (optional) in the card slots.

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## Inserting the battery and closing the cover

- ▶ Insert the battery.



- ▶ Carefully press down the back cover until it clicks into place.

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## Charging the battery

- ▶ Connect the charging cradle to the power supply.
- ▶ Charge the batteries fully prior to first use in the charging cradle.




or

- ▶ Plug in the USB connector of the supplied charger cable.





- ▶ Connect the power adapter to the USB connector of the charger cable and connect it to the power source.

The batteries are fully charged when the power symbol  in the symbol bar is totally filled.

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## Switching on/off the phone

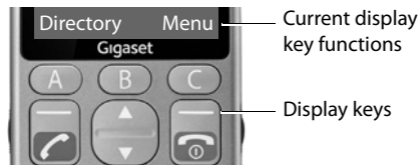
- ▶ Press and **hold** the End call key 
- ▶  Enter the PIN code of your SIM card ▶ press **OK** (right display key)

Deleting characters: ▶ Press **Clear** (left display key)

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## Using display keys

The display keys perform a range of functions depending on the operating situation.









- ▶ Press a display key to activate the corresponding function
- 

## Selecting the language

- ▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Phone Settings** ▶ **OK** ▶  **Language** ▶ **OK** ▶  select the desired language ▶ **OK**



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## Setting date and time

- ▶ Menu ▶  Settings ▶ OK ▶  Phone Settings ▶ OK ▶  Date/Time ▶ OK ▶  Set time/date ▶ OK ▶  enter the time ▶  enter the date ▶ Save

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

## Making calls

- ▶  Enter the number including area code
  - ▶ press the Talk key 

Delete digits: ▶ Press **Clear** (left display key)

Cancel dialling: ▶ Press **Abort** (left display key)


For international calls:


- ▶ **Long** press the Star key  ... + is entered
  - ▶  enter the country code

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## Accepting calls

An incoming call is indicated by ringing and by displaying the calling number on the screen (if transmitted).

Accepting the call: ▶ Press the Talk key  or the display key **Answer**

Rejecting the call: ▶ Press the End key  or the display key **Reject**



Ending a call: ▶ Press the End key 

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
## Entering text

Multiple letters and numbers are assigned to each key between 2 and 9 and the 0 key. As soon as a key is pressed, the possible characters are displayed at the bottom of the display. The selected character is highlighted.

Select letters/numbers: ▶ Press the key **briefly** several times in succession






Move the cursor (left/right):  / 

Switch between lower case and upper case entry mode (abc, Abc, ABC, 123):

▶ Press the hash key 






Enter special characters (when writing SMS):



- ▶ **Menu** ▶  **SMS** ▶ **OK** ▶ **New SMS** ▶ **OK**
    - ▶ **Options** ▶  **Input method** ▶ **Select**
      - ▶ **Insert symbol**
  - ▶ Use  (up/down) and  /  (left/right) to navigate to the desired character ▶ **OK**
- 

## Creating directory entries

You can edit up to 150 directory entries.

- ▶ **Directory** ▶ **New Entry** ▶ **OK** ▶  select, where the entry should be saved (SIM card or phone)
  - ▶ **Select**
- ▶  select **Name/Number** ▶  enter the name/number ▶ **Options** ▶ **Save**

Dialling from the phone book:



- ▶ **Directory** ▶  select the entry ▶ press the Talk key 

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## Assigning numbers to direct dial keys

You can store three important numbers to the direct dial keys A, B and C.



▶ **Long** press one of the direct dial keys (A, B or C)  
or

▶ **Menu** ▶  **Settings** ▶ **OK** ▶  **Direct dial keys** ▶ **OK**

Entering the number manually:

▶  select the key (A, B or C) ▶  enter the number ▶ **Options** ▶  **Save**

Copying a number from the directory:

▶  select the key (A, B or C) ▶ **Options** ▶ **Add from contacts** ▶ **Select** ▶  choose an entry  
▶ **OK**

Dialling a number: ▶ **long** press key A, B or C

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## SOS key


The SOS key provides a private emergency function. By pressing the SOS key you can call up to five phone numbers and/or send an SMS message.



Do not assign local, national or international emergency numbers.



## Activating/deactivating emergency calls

- ▶ Menu ▶  SOS Settings ▶ OK ▶  Call ▶ OK
- ▶ SOS status ▶ OK ▶  select On/Off ▶ OK

 If you deactivate the function, you can use the SOS key only for alarm, not for SOS calls.





## Activating/deactivating an alarm sound

If this option is activated, an alarm tone sounds loudly when the SOS button is pressed.




- ▶ Menu ▶  SOS Settings ▶ OK ▶ Alarm ▶ OK
- ▶ Alarm sound status ▶ OK ▶  select On/Off
- ▶ OK

## Entering emergency numbers

Enter the numbers to be called, if the emergency button is pressed.





- ▶ Menu ▶  SOS Settings ▶ OK ▶  Call ▶ OK
- ▶  SOS number setting ▶ OK ▶  enter the number ▶ Options ▶ Save
- ▶ Perform these steps for each phone number

## Activating/deactivating an SMS message

- ▶ Menu ▶  SOS Settings ▶ OK ▶  SMS ▶ OK
- ▶ SOS SMS status ▶ OK ▶  select On/Off
- ▶ OK

## Entering an SMS text

If you do not enter an SMS text, a default text is used.

- ▶ **Menu** ▶  **SOS Settings** ▶ **OK** ▶  **SMS** ▶ **OK**
  - ▶  **SOS SMS content** ▶ **OK** ▶ **Options** ▶ **Edit**
    - ▶ **Select** ▶ use **Clear** to delete the current text
    - ▶  enter a new text ▶ **Options** ▶ **Save**

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## Safety precautions

Please read these instructions carefully. Failure to comply presents a risk of injury and damage to a device, as well as breaches of applicable laws.

Please explain the contents of this document as well as the potential risks associated with using this device to your children.

### General information

- For your own safety, only use original, approved accessories from Gigaset for your mobile phone. Using incompatible accessories can damage the mobile phone and entail hazardous situations. Original accessories can be purchased from Gigaset Customer Service (see Customer service → p. 16).
- The mobile phone is not waterproof. The device or its accessories must therefore not be kept or charged in damp environments (in bathrooms, shower rooms or kitchens, for example). Rain, moisture or any liquid can contain minerals which can cause the electrical circuitry to corrode. There is a risk of electric shock, fire or damage when the device is being charged.
- Permitted temperature range for charging and operation: 0-40°C. High temperatures can shorten the life of electronic devices and damage the battery; plastic parts can deform or melt. Using or keeping the mobile phone in refrigerated areas can result in condensation on the inside of the telephone which will destroy the electronic circuitry.
- The mobile phone must not be used or kept in dusty or dirty places. Dust can be a reason for the mobile phone to malfunction.
- Switch off your mobile phone when in potentially explosive areas and observe all warning signs. Potentially explosive areas also include places where switching off vehicle engines is normally recommended. It is at these kinds of places that flying sparks can be the cause of explosions or fires with resulting injuries, and there may be a risk to life.  
These areas include petrol stations, chemical factories, transport and storage systems for hazardous chemicals, spaces under ship decks, areas in which the air contains chemical substances or fine particles (such as dust or metal powder particles).

- Short-circuiting, disassembling and modifying the mobile phone are not permitted because they present a risk of injury, electric shock, fire or damage to the charger.
- The USB connection must be established with USB version 1.0.

## Battery and charging



Only use batteries approved and certified by Gigaset. Original accessories are available from Customer Service at Gigaset (→ p. 16).

Not replacing the battery properly can pose a risk of explosion. Dispose of used batteries in line with the instructions (Chapter Waste and environmental protection → p. 19).

- Never burn or heat batteries, and do not dispose of them in environments which are at risk of heat or fire to prevent battery fluid escaping, overheating, explosion and fire. Do not disassemble, weld and/or modify the battery. Do not keep the battery where it is exposed to strong mechanical effects.
- Do not use any sharp objects (such as screwdrivers) to touch or pierce the battery. There is a risk that battery fluid will escape or the battery will overheat, explode or catch fire and burn. Crushing, heating and burning batteries are strictly prohibited.
- The battery electrolyte coming into contact with eyes can cause a loss of eyesight. If electrolyte does enter an eye, please do not rub the eye with a hand. Immediately wash the affected eye thoroughly with clear water and consult a doctor. The electrolyte coming into contact with skin (or clothing) presents a risk of skin burns. Immediately wash the skin or clothing thoroughly with soap and clear water, and consult a doctor if required.
- Never use batteries for purposes other than those specified. Never use a damaged battery. If the battery becomes hot, discolours, deforms or becomes leaky whilst being used, charged or kept in a safe place, it must be replaced immediately by a new battery for safety reasons.
- The battery temperature rises during the charging process. Do not keep the battery together with ignitable products in the same drawer as this poses a risk of fire.
- Do not charge the battery for longer than 12 hours.

- Only charge the device indoors. Whilst the phone is charging, do not use the phone for calls or dial any numbers.
- The socket must be easily accessible during the charging process.
- Electrical storms pose a risk of electric shocks.
- Do not use the charger when the power cable is damaged or no battery is inserted in the mobile phone because this poses a risk of electric shock and fire.

## Headset



High volumes can impair hearing. Listening to music or conversation with headphones set to a loud volume can be unpleasant and permanently impair hearing. To prevent loss of hearing, do not have the volume turned up too high for long periods.

- If you wear headphones whilst out walking or running, please ensure that the cord does not wrap itself around your body or objects on your person.
- Only wear headphones in dry environments. The static electricity which builds up on the headphones can discharge via your ears as an electric shock. The static electricity can discharge if you touch the headphones with your hand or touch bare metal before connecting with the mobile phone.

## Use in hospitals / medical devices

- The function of medical equipment near your product can be impaired. Bear in mind the technical conditions of the environment in question (such as in doctors' surgery).
- If you use a medical device such as a pacemaker, please consult the manufacturer of the product before using your mobile phone. You will be provided information on the sensitivity of the device to external, high-frequency energy sources.
- Heart pacemakers, implantable cardioverter defibrillators:  
When you switch on your mobile phone, ensure that the distance between the phone and an implant is at least 152 mm. To reduce potential interference, use the mobile phone on the opposite side to the implant. Please switch the mobile phone off immediately if interference occurs. Do not keep the mobile phone in a shirt pocket.

- **Hearing aids, cochlear implants:**  
Some digital wireless devices can interfere with hearing aids and cochlear implants. Please consult the manufacturers of these products if interference occurs.
- **Other medical devices:**  
If you and the people around you use other medical devices, please contact the relevant manufacturer for information on whether such devices are protected from radio frequency signals in the environment. You can also consult your doctor about this.

## **Emergency calls**

- Make sure the mobile phone is switched on and connected to the GSM network. Enter the emergency number as required and speak.
- Tell the person at the emergency call centre your location.
- Do not end the conversation until the person at the emergency call centre asks you to.

## **Children and pets**

- Keep the mobile phone, batteries, chargers and accessories out of the reach of children and pets. Children and/or pets can swallow the small parts, posing a risk of suffocation and other hazards. A child may only use the mobile phone under the supervision of an adult.

## **Aeroplanes, vehicles and road safety**

- Switch off your mobile phone in aeroplanes.  
Please observe applicable restrictions and regulations.  
Wireless devices can interfere with the function of aeronautical equipment. Follow the instructions issued by flight personnel when using your mobile phone.
- The absolute priority for every vehicle driver and everyone in a vehicle is safety on the roads and for road users.  
Using a mobile phone whilst driving can be distracting and therefore lead to dangerous situations. You can also be violating applicable laws.



## **SIM card, memory card and data connector cable**

- Do not remove the card from the mobile phone whilst data is being sent or received as this presents a risk of data loss and damage to the mobile phone or memory card.
- Charges might apply when establishing Internet connections via the SIM card.

## **Defective devices**

- The installation and repair of products are the sole preserves of qualified maintenance personnel.
- Dispose of faulty devices or have them repaired by our Customer Service team. These devices could interfere with other wireless services.
- Careless handling of the mobile phone, such as dropping it, can shatter the display and damage the electronic circuitry and sensitive parts inside.
- Do not use the device if the display is cracked or shattered. Fragments of glass or plastic can injure hands and face.
- In the event of malfunction of your mobile phone, battery or accessories, please contact a Gigaset Service Centre for an inspection.

## **Other important information**

- Never point the flash light directly at the eyes of people or animals. Pointing a flash light too near to human eyes poses a risk of temporary loss of eyesight or impairment of vision.
- The device can heat up when running power-intensive apps or programs for longer periods. This is normal and has no bearing on the performance of the device.
- When the device warms up, please put it aside for a while and stop the program you were running. Coming into contact with a hot device can cause minor skin irritations such as redness.
- Do not apply lacquer to the mobile phone. Lacquer and paint can damage the parts of the mobile phone and may cause malfunction.

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## Customer service

If you have problems with your mobile phone, please contact a Gigaset dealer or the Gigaset Service Centre from where you can also purchase accessories (such as batteries and chargers).

If you need help, go to [www.gigaset.com/service](http://www.gigaset.com/service)

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## Guarantee Certificate - United Kingdom and Ireland

Without prejudice to any claim the user (customer) may have in relation to the dealer or retailer, the customer shall be granted a manufacturer's Guarantee under the conditions set out below:

- In the case of new devices and their components exhibiting defects resulting from manufacturing and/or material faults within 24 months of purchase, Gigaset Communications shall, at its own option and free of charge, either replace the device with another device reflecting the current state of the art, or repair the said device. In respect of parts subject to wear and tear (including but not limited to, batteries, keypads, casing), this warranty shall be valid for six months from the date of purchase.
- This Guarantee shall be invalid if the device defect is attributable to improper care or use and/or failure to comply with information contained in the user manuals. In particular claims under the Guarantee cannot be made if:
  - The device is opened (this is classed as third party intervention)
  - Repairs or other work done by persons not authorised by Gigaset Communications.
  - Components on the printed circuit board are manipulated
  - The software is manipulated
  - Defects or damage caused by dropping, breaking, lightning or ingress of moisture. This also applies if defects or damage was caused by mechanical, chemical, radio interference or thermal factors (e.g.: microwave, sauna etc.)
- Devices fitted with accessories not authorised by Gigaset Communications
- This Guarantee shall not apply to or extend to services performed by the authorised dealer or the customer themselves (e.g. installation, configuration, software downloads). User manuals and any

software supplied on a separate data medium shall be excluded from the Guarantee.

- The purchase receipt, together with the date of purchase, shall be required as evidence for invoking the Guarantee. Claims under the Guarantee must be submitted within two months of the Guarantee default becoming evident.
- Ownership of devices or components replaced by and returned to Gigaset Communications shall vest in Gigaset Communications.
- This Guarantee shall apply to new devices purchased in the European Union. For Products sold in the United Kingdom and in the Republic of Ireland the Guarantee is issued by: Gigaset Communications UK Limited, 2 White Friars, Chester, CH1 1NZ.
- Any other claims resulting out of or in connection with the device shall be excluded from this Guarantee. Nothing in this Guarantee shall attempt to limit or exclude a Customers Statutory Rights, nor the manufacturer's liability for death or personal injury resulting from its negligence.
- The duration of the Guarantee shall not be extended by services rendered under the terms of the Guarantee.
- Insofar as no Guarantee default exists, Gigaset Communications reserves the right to charge the customer for replacement or repair.
- The above provisions do not imply a change in the burden of proof to the detriment of the customer.

To invoke this Guarantee, please contact the Gigaset Communications helpdesk. This number is also to be found in the accompanying user guide.

## Exclusion of liability

Your handset's display consists of pixels. Each pixel consists of three sub-pixels (red, green, blue).

It may be the case that a sub-pixel is missing or has a colour deviation.

A warranty claim is only valid if the maximum number of permitted pixel errors is exceeded.

Description	Maximum number of permitted pixel errors
Colour illuminated sub-pixels	1
Dark sub-pixels	1
Total number of coloured and dark sub-pixels	1



Signs of wear on the display and casing are excluded from the warranty.

Certain content and services which can be accessed using this device are the property of third parties and are protected by copyrights, patents, trademarks and/or other laws for the purpose of safeguarding intellectual property. Such content and services are provided solely for non-commercial, private usage.

You may not use content or services which has/have not been authorised by the owner of particular content or a service provider.

Without limiting the generality of the foregoing, except as expressly specified by the owner of the content or the service provider, the modification, reproduction, dissemination, uploading, publication, transmission, translation, sale, creation of derived works, distribution of content or services shown on this device are not permitted in any form and on any medium.

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## Authorisation

This device is intended for use within the European Economic Area and Switzerland. If used in other countries, it must first be approved nationally in the country in question.

Country-specific requirements have been taken into consideration.

Hereby, Gigaset Communications GmbH declares that the radio equipment type Gigaset GL390 is in compliance with Directive 2014/53/EU.

The full text of the EU declaration of conformity is available at the following internet address:

[www.gigaset.com/docs](http://www.gigaset.com/docs).

This declaration could also be available in the "International Declarations of Conformity" or "European Declarations of Conformity" files.

Therefore please check all of these files.

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## Waste and environmental protection

### Correct disposal of this product

(Directive for electric and electronic equipment (WEEE))

(Applicable in countries with waste separation systems)



This label on the product, accessory or in documentation indicates that the product and its electronic accessories (such as charger, headphones and USB cable) may not be disposed of in household waste.

To avert potential environmental harm and health risks from unmanaged waste disposal, recycle responsibly with the aim of encouraging sustainable reuse of raw materials.

Private users should turn to the dealers from where they bought their products, or contact the authorities responsible, who are able to provide information on where parts can be taken for disposal in an environmentally friendly manner.

Commercial users should please contact their suppliers and check the general terms of their purchase agreement.

This product and the electronic accessory parts may not be disposed of with other commercial waste.

This "WEEE" is compatible with the RoHS Directive.

Never burn or heat the mobile telephone and do not dispose of it in environments which are at risk of heat or fire to prevent overheating, explosion or fire or the battery fluid escaping.

### Correct disposal of batteries in this product

(Applicable in countries with waste separation systems)



This label on the battery, in the manual or on the packaging denotes that the batteries in this product may not be disposed of in household waste.

Not disposing of batteries properly means the substances inside pose a health risk and a risk to the environment.

To protect natural resources and encourage environmentally responsible reuse of material resources, please separate batteries from other waste streams and dispose of them at your local, free collection point for used batteries.

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## Technical data

Frequency	Bands	maximum power
2G	1800 MHz	30.1 dBm
	900 MHz	33.0 dBm

## Operating times

Talk duration: about 10 h

Multimedia duration: about 6 h


Stand-by duration: about 168 h (7 days)

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## Accessories

Only use Gigaset approved chargers, batteries and cables. Unapproved accessories can damage the device.

### Power adapter/charger

Input: 100-240 V 50/60 Hz = 0,25 A  
Output: 5V  500 mA

### Battery

Technology: Li-Ion  
Capacity: 800 mAh  
Partnumber: V30145-K1310-X470

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## About radiation

### Information on SAR certification (specific absorption rate)

THIS DEVICE SATISFIES THE INTERNATIONAL DIRECTIVES FOR EXPOSURE BY RADIO WAVES.

Your mobile device has been developed so as not to exceed internationally recommended exposure thresholds for radio waves.

These directives have been specified by an independent scientific organisation (ICNIRP) and include a high margin of safety which should guarantee the safety of all regardless of age and state of health. The directives on exposure to radio waves use a unit called the specific absorption rate (SAR). The SAR threshold for mobile devices is 2.0 W/kg. The highest SAR values in the ICNIRP Directives for this device model:

SAR for head	0.459 W/kg (10g)
SAR for wearing on body	1.305 W/kg (10g)

The SAR values for wearing on the body are determined at a distance of 5 mm. To comply with the HF exposure directives for wearing on the body, the device should be positioned at least this distance away from the body.

Issued by  
Gigaset Communications GmbH  
Frankenstr. 2a, D-46395 Bocholt

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